



LOYOLA COLLEGE (AUTONOMOUS), CHENNAI – 600 034

B.Com. DEGREE EXAMINATION – COMMERCE

SIXTH SEMESTER – APRIL 2023

UCO 6503 – HUMAN RESOURCE MANAGEMENT

Date: 05-05-2023

Dept. No.

Max. : 100 Marks

Time: 09:00 AM - 12:00 NOON

Part - A

Answer ALL Questions

(10 x 2 = 20 Marks)

- 1 Define 'Human Resource Management'
- 2 How is Artificial Intelligence used in HRM?
- 3 What is job analysis?
- 4 Define Human Resource Planning.
- 5 Write short note on "On the Job Training".
- 6 What is meant by Career Development?
- 7 What is compensation management in HRM?
- 8 Define 'performance counseling'.
- 9 Define discipline in HRM.
- 10 What is meant by 'Conflict Resolution'?

Part - B

Answer any FOUR Questions

(4 x 10 = 40 Marks)

- 11 Explain the characteristics of the Human Resource Management.
- 12 Discuss the Difficulties and Challenges faced by the HR managers.
- 13 What are the objectives of Human Resource Planning?
- 14 What is job description? Explain the contents of job description.
- 15 Explain why training is important in the Modern Industrial Set-up?
- 16 Discuss the objectives of performance appraisal.
- 17 Outline the various causes of indiscipline.

Part - C

Answer any TWO Questions

(2 x 20 = 40 Marks)

- 18 Give an elaborate account on the various functions of HRM.
- 19 Discuss the various stages involved in the selection of candidates for job in an organization.
- 20 What do you mean by executive development? Discuss the methods of executive development.
- 21 Identify a model grievance procedure that is applicable in India. What are the essential prerequisites of a grievance procedure?
